

Quality Policy and EMS

GLASS SERVICE, a.s., IČ 258 49 077
Rokytnice 60, 755 01 Vsetín

GLASS SERVICE, a.s. is involved in the research & development, engineering and mathematical modeling in glass melting technology. Further is involved in purchase, sales and storage of raw materials, provides laboratory services to the glass industry and develops software for mathematical modeling.

The main goal of our company is the maximum satisfaction of our customers and the protection of the environment. This goal can only be attained through planned and constant improvement of our products and services through continuous improvement of all processes identified within the company. Our activities may impact the environment. It is the company's strategy to minimize possible impacts on the environment, and hence its management decided to implement an integrated system comprising **ISO 9001:2016 and ISO 14001:2016** standards.

The management identified all the stakeholders, as well as internal and external aspects, environmental aspects and impacts within the context of the organization, and evaluated their significance. These will become the foci of future improvement.

The management as well as the employees declare to:

- Fulfill all the valid legal and related legal requirements, especially those covering environmental protection, and to fulfill the approved documentation covering our activities.
- Improve communication on all levels of the company.
- Prefer investing into and implementing technologies with better impact on the environment.
- Ensuring proper qualification of the employees with respect to ongoing improvement of their qualification.
- Continuous improvement and prevention of environmental pollution.
- Cooperation with subjects capable of proving their relationship to environmental protection.
- Developing as well as maintaining a quality management system, and an environmental management system.

Each employee is obliged to read and fully uphold this policy. This policy is a public document and constitutes a part of how our company presents itself publically. The management supports this policy and is convinced about its validity.

We strive for maximum flexibility when providing goods and services. The management is responsible for meeting the goals and verifies the management system with routine checks.

Vsetín, 1st January 2020



.....
Ing. Josef Chmelař
předseda představenstva